



Dear Resident or Family Member:

Thank you for allowing Guardian Pharmacy to provide pharmacy services to you while you stay at this facility. Guardian Pharmacy is a locally owned and operated pharmacy with over 30 years of experience serving skilled nursing facilities and assisted living facilities in Southwest Missouri.

We are the preferred pharmacy at this facility because of our commitment to customer service and our expertise in serving patients residing in skilled nursing facilities. Guardian Pharmacy provides daily delivery of medications to this facility as well as 24/7 emergency services. We also are proud to offer:

- Facility specific medication compliance packaging to ensure patient safety
- Compounded Intravenous Medications
- Prompt delivery of new prescription orders
- Competitive prescription pricing

Every resident at this facility will also have their medication regimens reviewed monthly by an expert geriatric pharmacist. Each monthly medication review examines:

- Effectiveness and appropriateness of drug therapy
- Actual or potential medication side effects
- Duplicate drug therapy
- Drug therapy that requires laboratory monitoring

We accept all Medicare Part D prescription plans as well as thousands of commercial insurance plans. Guardian Pharmacy sends a statement of charges every 28-31 days. Our easy to read statements show prescription detail information as well as how much insurance paid for each prescription. Payment is due within 30 days of the statement date. We also offer the ability to have the resident's statement paid automatically by credit card.

I look forward to providing superior pharmaceutical care to you and your family. If you have any questions please contact me at 864-5873 or use our toll free number (866) 860-4179.

Sincerely,
Michael Counts, Pharm.D.
President/Owner